



St. Johns County  
**Hurricane Irma**  
**Situation Report – 14**

Date: September 13, 2017 | 1300 hrs

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St. Johns County Emergency Operations Center	State of Florida Region 3 FEMA Region 4	Incident Name: Hurricane Irma
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<b>GENERAL INFORMATION</b>
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Local State of Emergency Declaration	Number: 2017-4	Dated:	9-5-17
Governor’s Executive Order	Number: 17-235	Dated:	9-4-17
<b>Presidential Disaster Declaration</b>	<b>Number: FEMA-4337-DR</b>	<b>Dated:</b>	<b>9-11-17</b>
<b>Emergency Operations Center Activation Level: Level 2 – Partial Activation / Hours 0700 - 2100</b>			
EOC Manager – Contact Information:		Director Linda Stoughton	904-824-5550 office 904-501-6378 cell
Sheriff’s Office			904-824-8304
Public Information Officer – Contact Information:		Michael Ryan	214-493-2983
Location of Incident / Unified Command Post:		St. Johns County EOC	

<b>CURRENT EVENT STATUS</b>
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St. Johns County continues to assess the damage to our community, We are asking for patience from our residents as we assess all areas of the County, and will provide updates as information becomes available.

**Local Impacts:**

- Coastal Flood Warning in effect until September 14, 12:00 PM EDT

**Today** - Sunny, with a high near 87. Calm wind becoming southeast 5 to 7 mph in the afternoon.

**Tonight** - Partly cloudy, with a low around 73. Southeast wind 5 to 10 mph becoming southwest after midnight.

<b>GOVERNMENT / HOSPITAL / AIRPORT STATUS</b>
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St. Johns County Government	Status:	Closed 9/8/17 - 9/13/17 Emergency Response Operations
St. Johns County School District	Status:	Closed 9/8/17 - 9/13/17
St. Johns County Court House	Status:	Closed 9/8/17 - 9/13/17
City of St. Augustine	Status:	Closed 9/8/17 - 9/13/17 Emergency Response Operations
City of St. Augustine Beach	Status:	<b>Operational</b>
Town of Hastings	Status:	<b>Operational</b>
Flagler Hospital	Status:	Operational
Flagler College	Status:	Closed

		Residence Halls will open on 9/16 Classes will resume on 9/18		
Northeast Florida Regional Airport	Status:	Operational		
<b>COMMUNITY CANCELLATIONS / CLOSURES</b>				
Please go to <a href="http://www.sjcfcl.us/hurricane/">http://www.sjcfcl.us/hurricane/</a> for all closure and cancellation information				
<b>AREAS REPORTING FLOODING</b>				
<ul style="list-style-type: none"> <li>• Flagler Estates</li> <li>• Porpoise Point</li> <li>• Town of Hastings</li> </ul>				
<b>ROAD CLOSURES</b>				
Many roads remain blocked by storm debris and/or flooding. Road and bridge crews are working throughout the County to clear debris from roadways. Please use caution when traveling along roadways.				
<b>UTILITY REPORT</b>				
Florida Power & Light (FPL)	Outage:	38,280	Contact:	1-800-4Outage
JEA	Outage:	1,571 (power)	Contact:	904-665-6000
<ul style="list-style-type: none"> <li>• JEA has active boil water advisories in the following areas of South Ponte Vedra Beach and Vilano Beach. These notices affect approximately 1,300 customers: 2300 South Ponte Vedra Boulevard to 4400 Coastal Highway (SR A1A), Beachside subdivision, Yellow Bill subdivision, Tides Edge subdivision, Turtle Shores subdivision, Ocean Grande/Serenata Beach condominiums, Beachwalk/Kingston Dunes subdivision, and South Beach subdivision. Visit <a href="http://www.jea.com/Outage_Center/Water_Notices/">www.jea.com/Outage_Center/Water_Notices/</a> for the latest advisories from the JEA coverage area.</li> </ul>				
St. Johns County Utilities	Outage:	None reported	Contact:	904-209-2700
<ul style="list-style-type: none"> <li>• Residents have been asked to conserve water and to reduce toilet flushing.</li> <li>• A precautionary boil water advisory is in effect for 101-132 Old Ponte Vedra Dr. in Ponte Vedra Beach, and 1900-1945 Abercrombie Ln. in the Walden Chase neighborhood. These advisories affect less than 50 customers. A map of the of boil water advisory is located at <a href="http://www.co.st-johns.fl.us/Calendars+/utility.aspx">www.co.st-johns.fl.us/Calendars+/utility.aspx</a></li> </ul>				
St. Augustine Utilities	Outage:	None reported	Contact:	904-669-0194
<ul style="list-style-type: none"> <li>• Residents have been asked to conserve water and to reduce toilet flushing.</li> <li>• City of St. Augustine Public Works Department have isolated a water main break on San Marco Avenue to utility customers in the area bordered by Old Mission Avenue, U.S. 1, Sanchez Avenue and the Matanzas River. When water service is restored, customers in the</li> </ul>				

affected area will be under a boil water notice until further notice. For status updates, visit the city's Facebook page at [www.facebook.com/CityStAug](http://www.facebook.com/CityStAug)

North Beach Utilities	Outage:	None Reported	Contact	904-824-1806
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## HUMAN SERVICES

- Solomon Calhoun Community Center located at 1300 Duval Street, St. Augustine, Florida 32084 (West Augustine) is open for those who still require shelter.
- Points of Distribution have opened at the following locations with hours of operation being 0800 to 1900 daily:
  - St. Johns County Parks and Recreation office at 2175 Mizell Road, St. Augustine, FL 32080
  - Flagler Estates Road and Water District Office at 9850 Light Avenue, Hastings, FL 32145
  - Solomon Calhoun Community Center at 1300 Duval Street, St. Augustine, FL 32084
  - Al Wilke Park, 6150 Main Street, Hastings, FL 32145
- FEMA Individual Assistance - Homeowners, renters and business owners in St. Johns County may apply for federal disaster assistance for uninsured and underinsured damages and losses resulting from Hurricane Irma.

Survivors are encouraged to register with FEMA as soon as possible

- Online at [DisasterAssistance.gov](http://DisasterAssistance.gov), or
- Calling 800-621-3362 (FEMA). Applicants who use 711 or Video Relay Service may also call 800-621-3362. People who are deaf, hard of hearing or have a speech disability and use a TTY may call 800-462-7585.
- The toll-free numbers are open from 7 a.m. to 10 p.m., seven days a week.
- Multilingual operators are available. Press 2 for Spanish and press 3 for other languages.
- The Small Business Administration (SBA) offers disaster assistance to businesses and residents of Florida affected by Hurricane Irma. The disaster declaration covers St. Johns County, which is eligible for both Physical and Economic Injury Disaster Loans from the SBA.
  - The SBA offers several ways to apply for a disaster loan: online application via SBA's secure website at <https://disasterloan.sba.gov/ela>; or download an application from [www.sba.gov/disaster](http://www.sba.gov/disaster). For information or to request application forms, call the SBA's Customer Service Center at 800-659-2955 (800-877-8339 for the deaf and hard-of-hearing) or send an email to [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov).
- COA Sunshine Bus Service will resume today, Wednesday, September 13<sup>th</sup> beginning with the regularly scheduled afternoon runs on the following lines: Red, Blue, Purple, Orange, Green, Teal and Connector. Full hours of service on the above listed lines will resume tomorrow, Thursday, September 14<sup>th</sup>. The Hastings Circular will not run until the roads are deemed safe for travel.

- Churches and organizations assisting in clean-up from Hurricane Irma are encouraged to register online through Crisis Cleanup at [www.crisiscleanup.org](http://www.crisiscleanup.org). Residents can call the following number to request cleanup - 800-451-1954.

## DEBRIS/HOUSEHOLD WASTE COLLECTION SCHEDULE

- For customers of St. Johns County solid waste services, the County has established temporary household garbage, recycling, and yard debris collection schedules in response to Hurricane Irma. All yard debris collections are cancelled through Friday, September 15. Please see below for the updated schedules:
  - Wednesday, September 13 - Residents who typically have household waste collection services on Monday, September 11 and Tuesday September 12 will have their garbage collected on Wednesday, September 13. Recycling collection has been suspended.
  - Thursday, September 14 - Residents who typically have garbage collection services on Wednesday, September 13 and Thursday, September 14 will have their garbage collected on Thursday, September 14. Recycling collection services have been suspended.
  - Friday, September 15 - Standard household waste and recycling collection schedules resume.
  - Standard yard debris collection schedules will resume Monday, September 18. There will be no make-up days for recycling collection. For more information, please visit [www.recyclestjohns.com](http://www.recyclestjohns.com) or call 904.827.6980.

## LOCAL ACTIONS

- Urban Search and Rescue is complete
- St. Johns County damage assessment teams are continuing preliminary damage assessment.
- St. Johns County road and bridge crews continue road clearing operations throughout the County.
- Due to damage sustained from Hurricane Irma, all St. Johns County athletic fields are closed until debris can be cleared and necessary repairs completed. In addition, residents and visitors are encouraged to exercise extreme caution if visiting St. Johns County parks due to fallen trees, damaged equipment, and standing water.
- Due to significant damage, erosion, and debris, as a result of Hurricane Irma, St. Johns County is urging all residents and visitors to avoid the beach, beach access points, and walkovers until further notice. Swimming in the ocean is also discouraged due to high surf, rip currents, and debris.

**The next Situation Report will be issued at 1800, Wednesday, September 13, 2017.**

St. Johns County Emergency Management

100 EOC Drive | St. Augustine, FL 32092

Phone: 904-824-5550 | Fax: 904-824-9920

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