

St. Johns County
Hurricane Irma
Situation Report – 16
 Date: September 14, 2017 | 1300 hrs
www.sjcemergencymanagement.com



St. Johns County Emergency Operations Center	State of Florida Region 3 FEMA Region 4	Incident Name: Hurricane Irma
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GENERAL INFORMATION

Local State of Emergency Declaration	Number: 2017-4	Dated:	9-5-17
Governor's Executive Order	Number: 17-235	Dated:	9-4-17
Presidential Disaster Declaration	Number: FEMA-4337-DR	Dated:	9-11-17
Emergency Operations Center Activation Level:	Level 2 – Partial Activation / Hours 0700 - 2100		
EOC Manager – Contact Information:	Director Linda Stoughton	904-824-5550 office	904-501-6378 cell
Sheriff's Office		904-824-8304	
Public Information Officer – Contact Information:	Michael Ryan	214-493-2983	
Location of Incident / Unified Command Post:	St. Johns County EOC		

CURRENT EVENT STATUS

St. Johns County continues to assess the damage to our community, We are asking for patience from our residents as we assess all areas of the County, and will provide updates as information becomes available.

Local Impacts:

- Coastal Flood Warning in effect until September 14, Midnight. Significant river flooding into some roadways and structures along the St. Johns River and its tributaries will continue.

Today – A slight chance of thunderstorms after 5pm. Mostly sunny, with a high near 91. Light and variable wind becoming east around 6 mph in the afternoon. Chance of precipitation is 10%.

Tonight - A slight chance of showers and thunderstorms before 11pm, then a slight chance of showers between 11pm and 1am. Partly cloudy, with a low around 74. Southeast wind 5 to 7 mph becoming calm after midnight. Chance of precipitation is 20%.

GOVERNMENT / HOSPITAL / AIRPORT STATUS

St. Johns County Government	Status:	Operational Emergency Response Operations Continue
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St. Johns County School District	Status:	Closed 9/8/17 - 9/15/17 for school. Will resume classes for students, Monday, 9/18/17.
St. Johns County Court House	Status:	Operational
City of St. Augustine	Status:	Operational
City of St. Augustine Beach	Status:	Operational
Town of Hastings	Status:	Operational
Flagler Hospital	Status:	Operational
Flagler College	Status:	Closed Residence Halls will open on 9/16 Classes will resume on 9/18
Northeast Florida Regional Airport	Status:	Operational

COMMUNITY CANCELLATIONS / CLOSURES

Please go to <http://www.sjcfcl.us/hurricane/> for all closure and cancellation information

AREAS REPORTING FLOODING

- Colee Cove
- Flagler Estates
- Porpoise Point
- Town of Hastings

ROAD CLOSURES / BLOCKAGES

- Orange St
- E St. Johns

Many roads remain blocked by storm debris and/or flooding. Road and bridge crews are working throughout the County to clear debris from roadways. Please use caution when traveling along roadways.

UTILITY REPORT

Florida Power & Light (FPL)	Outage:	24,200	Contact:	1-800-4Outage
JEA	Outage:	1,143 (power)	Contact:	904-665-6000

- JEA has active boil water advisories in the following areas of South Ponte Vedra Beach and Vilano Beach:
 - 2300 South Ponte Vedra Boulevard to 4400 Coastal Highway (SR A1A) which includes; Beachside subdivision, Yellow Bill subdivision, Tides Edge subdivision, Turtle Shores subdivision, Ocean Grande/Serenata Beach condominiums, Beachwalk/Kingston Dunes subdivision, and South Beach subdivision.

- Visit www.jea.com/Outage_Center/Water_Notices/ for the latest advisories from the JEA coverage area.

St. Johns County Utilities	Outage:	None reported	Contact:	904-209-2700
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- Residents have been asked to conserve water and to reduce toilet flushing.
 - A precautionary boil water advisory is in effect for:
 - Walden Chase:1600 – 1645 Merroway Lane; 806 to 894 A1A Beach Blvd; Makarios Dr.; La Fiesta Inn and Suites; Ponce Landing; Surfcrest Villas Condominiums; Ocean Villa Condominiums; Holiday Inn St. Augustine Beach; St. Augustine Ocean & Racquet Club; Sea Wind Condominiums
- A map of the of boil water advisory is located at www.co.st-hns.fl.us/Calendars+/utility.aspx

St. Augustine Utilities	Outage:	None reported	Contact:	904-669-0194
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- Residents have been asked to conserve water and to reduce toilet flushing.
- City of St. Augustine Public Works Department have isolated a water main break on San Marco Avenue to utility customers in the area bordered by Old Mission Avenue, U.S. 1, Sanchez Avenue and the Matanzas River. When water service is restored, customers in the affected area will be under a boil water notice until further notice. For status updates, visit the city’s Facebook page at www.facebook.com/CityStAug

North Beach Utilities	Outage:	None Reported	Contact	904-824-1806
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HUMAN SERVICES

- St. Johns County is offering disaster relief assistance for qualifying income-eligible residents that have experienced damage to their homes as a result of Hurricane Irma.
 - For more information on qualifying for disaster relief assistance please call the St. Johns County Housing and Community Development Division at 904.209.1250.
 - The Florida Small Business Emergency Bridge Loan Program has been activated to support small businesses impacted by Hurricane Irma. Florida Department of Economic Opportunity (DEO) will manage and provide short-term, interest-free loans to small businesses that experienced physical or economic damage during the storm. To complete an application by the Oct. 31, 2017, deadline, or for more information on the program, visit www.floridadisasterloan.org. For questions regarding the Emergency Bridge Loan Program, contact the Florida Small Business Development Center Network at 850-898-3489 or email Disaster@FloridaSBDC.org.
- If you have structural damage concerns, please call St. Johns County Building Services Hotline at 904-827-6836.
- St. Johns County is offering a limited number of free tarps to residents with homes affected by Hurricane Irma. Please call 904.209.1250 in advance to request a tarp that can be picked up at 200 San Sebastian View, SJC Health and Human Services Building during standard business hours.

- Solomon Calhoun Community Center located at 1300 Duval Street, St. Augustine, Florida 32084 (West Augustine) is open for those who still require shelter.
- Salvation Army – The Salvation Army will have Mobile Food Trucks offering meals at the following times and sites:
 - Lunch: 1300 hrs. -1400 hrs. / Dinner: 1800 hrs. – 1900 hrs.
 - Hastings Town Hall and Library at 6195 S. Main St., Hastings.
 - Flagler Estates Road and Water District Offices at 9850 Light Avenue in Flagler Estates.
- Points of Distribution have opened at the following locations with hours of operation being 0800 to 1900 daily:
 - Flagler Estates Road and Water District Office at 9850 Light Avenue, Hastings, FL 32145
 - Solomon Calhoun Community Center at 1300 Duval Street, St. Augustine, FL 32084
 - Al Wilkie Park, 6150 Main Street, Hastings, FL 32145
- FEMA Individual Assistance - Homeowners, renters and business owners in St. Johns County may apply for federal disaster assistance for uninsured and underinsured damages and losses resulting from Hurricane Irma.

Survivors are encouraged to register with FEMA as soon as possible

- Online at DisasterAssistance.gov, or
- Calling 800-621-3362 (FEMA). Applicants who use 711 or Video Relay Service may also call 800-621-3362. People who are deaf, hard of hearing or have a speech disability and use a TTY may call 800-462-7585.
- The toll-free numbers are open from 7 a.m. to 10 p.m., seven days a week.
- Multilingual operators are available. Press 2 for Spanish and press 3 for other languages.
- The Small Business Administration (SBA) offers disaster assistance to businesses and residents of Florida affected by Hurricane Irma. The disaster declaration covers St. Johns County, which is eligible for both Physical and Economic Injury Disaster Loans from the SBA.
 - The SBA offers several ways to apply for a disaster loan: online application via SBA's secure website at <https://disasterloan.sba.gov/ela>; or download an application from www.sba.gov/disaster. For information or to request application forms, call the SBA's Customer Service Center at 800-659-2955 (800-877-8339 for the deaf and hard-of-hearing) or send an email to disastercustomerservice@sba.gov .
- COA Sunshine Bus Service has resumed normal operations, including paratransit; except for the Hastings Circular which will not run until the roads are deemed safe for travel.
- All St. Johns County library branches are open. The Anastasia Island Branch and the Southeast Branch will both close at 6 p.m. tonight, and will resume standard business hours

on Friday, September 15. All other branches resumed standard business hours on Thursday, September 14.

- All St. Johns County after-school programs held at the Ketterlinus Gym and the W. E. Harris Community Center will resume on Monday, September 18.
- The Solomon Calhoun Community Center and pool will remain closed through Wednesday, September 20 as it remains a post-impact shelter for residents affected by Hurricane Irma.
- Churches and organizations assisting in clean-up from Hurricane Irma are encouraged to register online through Crisis Cleanup at www.crisiscleanup.org. Residents can call the following number to request cleanup - 800-451-1954.

DEBRIS/HOUSEHOLD WASTE COLLECTION SCHEDULE

- St. Johns County Solid Waste Service Missed Trash and Recycling Collections:
 - Pickups Scheduled for 9/13 and 9/14 will have pickup on 9/14
 - Standard household waste and recycling collection schedules resume on Friday, September 15th. There will be no make-up collections for missed recycling.
 - Standard yard debris collection schedules will resume Monday, September 18.
- Curbside Collection of Storm Debris:
 - Debris contractors will begin collecting storm-related debris throughout St. Johns County in the coming days
 - Storm Debris must be piled at the curb.
 - Do not bag, barrel, or mix with household waste.
 - Debris contractors will make multiple passes until clean-up is complete.

LOCAL ACTIONS

- Due to the ongoing Hurricane Irma response and recovery effort, the St. Johns County Board of County Commissioners regular meeting scheduled for Tuesday, September 19 has been cancelled. In addition, the budget hearing previously scheduled for September 19 has also been cancelled, and the state has waived all budgetary timelines.
- St. Johns County damage assessment teams continue the preliminary damage assessment of St. Johns County.
- St. Johns County Road and Bridge crews continue road clearing operations throughout the County.
- St. Johns County athletic fields are closed until debris can be cleared and necessary repairs completed. Residents and visitors are encouraged to exercise extreme caution if visiting St. Johns County parks due to fallen trees, damaged equipment, and standing water.

- Due to significant damage, erosion, and debris, as a result of Hurricane Irma, St. Johns County is urging all residents and visitors to avoid the beach, beach access points, and walkovers until further notice. Swimming in the ocean is also discouraged due to high surf, rip currents, and debris.

As we transition to a Level 2 Activation, Situation Reports will now be issued once a day. The next Situation Report will be issued at 1300, Friday, September 15, 2017.

St. Johns County Emergency Management

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